12 THINGS WE HEARD FROM STUDENTS

**LEARNING TIME**
“We are spending more time learning online as you are probably spending teaching online.”
*Pro Tip:* Create efficiencies for you and your students by sequencing your course content so that you establish familiarity through repetition and rhythm.

**REAL-TIME ENGAGEMENT**
“We would appreciate more real-time engagement opportunities with our professors.”
*Pro Tip:* Consider holding online office hours using ZOOM.

**ZOOM LINKS**
“We cannot always find the ZOOM link to recurring class meetings.”
*Pro Tip:* Post the recurring link as an Announcement in eCampus and/or use the ZOOM tool integrated into eCampus.

**GROUP MEMBERS**
“Sometimes our group members don’t pull their weight.”
*Pro Tip:* Provide more structure/guidance ahead of time on what group participation should entail and include accountability steps as part of the project requirements.

**STANDARDIZED TESTS**
“We would appreciate a more standardized exam experience.”
*Pro Tip:* Select one method for administering exams, communicate this to students at the start of the semester, and try not to change exam delivery methods so that students know what to expect ahead of time.

**INTERNET CONNECTION**
“Sometime our internet connection is weak at home because of others sharing the connection.”
*Pro Tip:* Consider alternatives to video-rich content and/or provide variations to content so that video streaming is not essential to content access.

**MOBILE**
“More often than not we are participating in our online classes from our mobile device.”
*Pro Tip:* Minimize text on slides by removing unnecessary words and breaking down long sentences.

**ISOLATION**
8) “We can feel isolated during our online classes.”
*Pro Tip:* Start synchronous ZOOM class sessions with an icebreaker that focuses on something positive.

**BREAKOUT ROOMS**
“Breakout Rooms allow us to get to know our peers in ways we did not before”
*Pro Tip:* Create opportunities for Breakout Rooms either informally to build online community or as part of group project requirements.

**COMMUNICATION**
“We cannot always find out communication from our professors.”
*Pro Tip:* Use the Announcements tool in eCampus over email so that there is an archive established.

**BETTER TOGETHER**
“We are all in this together!”
*Pro Tip:* Students are a great resource to help with the technology during synchronous ZOOM class sessions.

**THANKS**
“We really do appreciate all that you are doing!”
- Student Body
WE OFFER WEEKEND SUPPORT!
SATURDAY & SUNDAY 12:00 pm - 5:00 pm

MONDAY - FRIDAY
8:00 am - 5:00 pm CDT

Real People. Real Help.
We are able to assist you through email or ZOOM, depending on your preference. If you would like a ZOOM consultation, please email us at aihelp@tamu.edu and we will email you with a ZOOM meeting link.